



Need to return something?

ORDER DATE	
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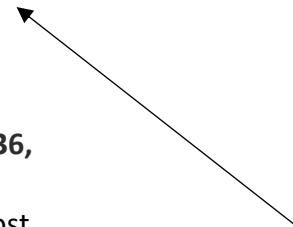
ORDER NUMBER	
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CUSTOMER NAME	
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QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR

- Pack your return parcel well with appropriate packaging material – you can even use the original packaging.
- Display the returns address clearly on your returns parcel to: **SSOM Ltd, Po Box 6636, Bedworth, CV122DF**
- We recommend using a tracked service – the customer is responsible for returns cost.
- Ensure all goods are returned as new, unworn and with tags!
- If sending from outside of UK please ensure a customs form is filled out
- Sunshine State of Mind offer 14 days to return your goods for refund and 28 days to exchange your goods from the date you receive them!

REASON CODES
1 Ordered more than one size
2 Quality not as expected
3 Doesn't fit properly
4 Doesn't suit me
5 Unwanted gift
6 Faulty
7 Looks different to image



Check out our full returns & exchange policy on our website.

Please contact hello@ssomofficial.com should you require any further assistance.